

WORKFORCE DEVELOPMENT TRAINING



Goodwill
Industries of Mississippi

Transforming lives through lifelong
learning & meaningful work.

GOODWILL OF MISSISSIPPI'S MISSION:

Transform lives through lifelong learning & meaningful work.



Transforming Lives Through Community-Based Workforce Development

Goodwill Industries of Mississippi's workforce development department's training opportunities profoundly impact individuals and communities across Central Mississippi. These programs are not limited to retail but are community-based and tailored to fit multiple age groups, abilities, and backgrounds. Goodwill provides training in high schools, afterschool programs, correctional facilities, and to the public, ensuring that diverse populations have access to valuable career readiness training. The ripple effect of these opportunities extends beyond the individual, invigorating local economies and strengthening communities. Through Goodwill's dedicated efforts, countless Mississippians are given a second chance to thrive, contributing to a more inclusive and prosperous society.

Goodwill Industries of Mississippi empowers communities by providing tailored, community-based workforce development training.

TRAINING OPPORTUNITIES

Digital Literacy Training*

- Basic Computer Skills
- Social Media
- Internet Basics
- Email
- Windows 10
- Windows 11
- Mac OS
- Microsoft Word
- Microsoft Excel
- Microsoft Powerpoint
- Google Docs
- Information Literacy
- Career Search
- Telehealth
- K-12 Learning
- Digital Footprint

Virtual Reality Career Exploration*

OVER 300 SIMULATIONS AVAILABLE!

- Automotive
- Aviation Maintenance
- Diesel Technology
- Electrical Construction
- Hospitality & Tourism
- Manufacturing & Construction
- Public Safety
- Healthcare
- Warehousing & Storage

National Retail Federation Customer Service Certificate

The NRF Customer Service Certificate equips individuals with essential skills and knowledge to excel in customer service roles across various industries.

Self Advocacy

Goodwill's Self-Advocacy training teaches students to communicate their needs, make informed decisions, and take control of their lives with confidence and assertiveness.

Post-Secondary Options

Goodwill of Mississippi's Post-Secondary Options program prepares students for post-secondary education, vocational training, and employment by teaching essential life and career skills.

These programs are free to the public

GOODWILL IN ACTION: HOW WE SERVE OUR COMMUNITIES

Goodwill of Mississippi provides its workforce development trainings to a broad variety of individuals, all with the goal of promoting job readiness :

Re-Entry

Goodwill of Mississippi extends its transformative services to correctional & transitional facilities, delivering Digital Literacy Training and the National Retail Federation Customer Service Certificate to individuals impacted by the criminal justice system. These programs equip participants with essential digital skills and customer service expertise to enhance their employability upon release. By providing these valuable training opportunities, Goodwill empowers individuals to successfully reintegrate into society, offering them a pathway to stable employment and a brighter future.

School Systems

In partnership with the Mississippi Department of Rehabilitation Services, Goodwill goes into various school systems to provide diverse learning needs students with Pre-Employment Transition Services (Pre-ETS), including Digital Literacy Training, Virtual Reality Career Exploration, Self-Advocacy, and Post-Secondary Options to assist students with skills they need to be successful in the workplace. . Throughout the year, Goodwill hosts Work-Based Learning events and Job Extravaganzas, giving students hands-on experiences and practical insights into the workforce, empowering them to navigate their future careers successfully.

After School Programs

Goodwill visits afterschool programs to offer the National Retail Federation Customer Service Certificate, equipping students with essential customer service skills needed for future career paths.

For more information regarding Goodwill's Workforce Development Training Opportunities, please call (601) 853-8110 or email jjohnston@goodwillms.org.